



Accelerating Value Based Healthcare Adoption in Primary Allied Health

TAC Value Based Healthcare Grants

Focused on rehabilitation clients

Information Session

12th December 2023

Allied Health Professions Australia and Patient Experience Agency acknowledges the Traditional Owners of the lands and waterways on which we all live and work and pay our respects to Elders past, present and emerging.

AHPA TAC Value Based Healthcare Project

- Welcome (Shelley)
- About the Project – Overview (Leo – AHPA)
- Program details (Dana)
 - Overall
 - Control Group
 - Active Participants
 - Timelines
 - Enrolling patients

TAC ALLIED HEALTH VALUE-BASED HEALTHCARE CHANGE PILOT

Allied Health Professions Australia (AHPA) have been awarded a [TAC Value-Based Health Care \(VBHC\) Grant](#) to create:

- a replicable, scalable model of VBHC change for allied health practitioners.

This model will focus on:

- preparing practices to partner with patients to improve patient experience outcomes; and
- demonstrate that supporting VBHC capability innovation and growth leads to long-lasting change outcomes for allied health professionals.

TAC ALLIED HEALTH VALUE-BASED HEALTHCARE CHANGE PILOT

What is Value Based Healthcare (VBHC)?

- VBHC is a model of healthcare delivery that focuses on improving patient outcomes and reducing costs of care delivery.
- To implement VBHC, practitioners, start capturing patient-reported outcomes measures (PROMs) and patient-reported experience measures (PREMs).

VBHC is critical to all areas of practice:

- but until now, pilots have largely taken place in public hospitals.

This project will allow allied health practitioners to develop:

- the skills and assessment measures needed to transform their private practices, and
- the confidence to implement this model as multi-disciplinary care becomes increasingly common in primary care.

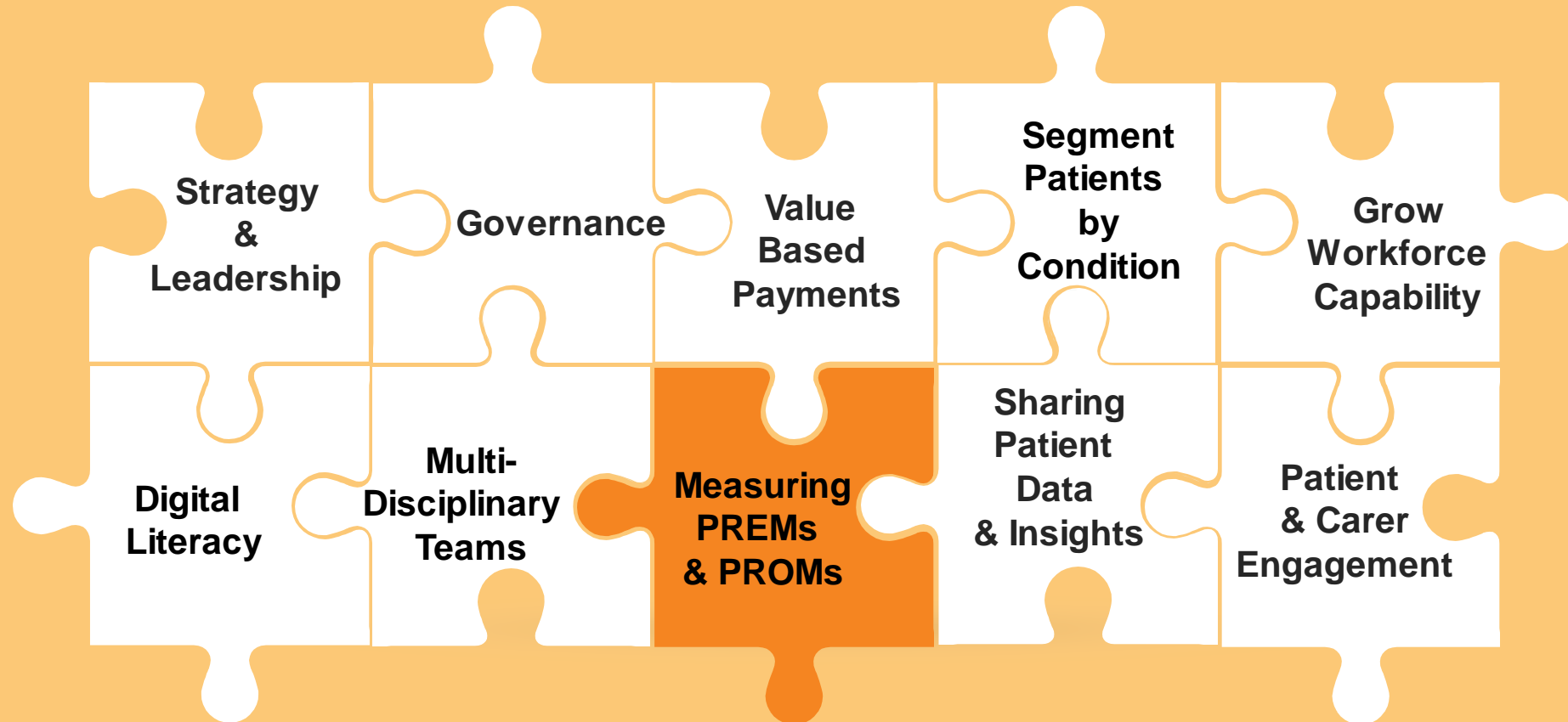
TAC ALLIED HEALTH VALUE-BASED HEALTHCARE CHANGE PILOT

The Research Project Team

- Allied Health Professionals Australia – Chief Investigator
 - Project Vision and Objectives; Budgeting and Funding; Stakeholder Engagement; Collaboration with the Project Manager; Decision-Making Authority; Project Closure and Knowledge Transfer etc.
- Patient Experience Agency - Project Planning & Administration
 - Risk Management; Quality Assurance; Training and Support; Data Management; Reporting and Analysis etc.
- Other project team members include:
 - A change management leader; a practicing psychologist.
- A working group including consumer representatives and seeking representation from indigenous and CALD communities.

Program Details

Implementing a value-based healthcare delivery model has many components.



Project Overview

- Test a robust change methodology across disciplines that is broadly based on VBHC
- Focused on pre-selected patient segment: **rehabilitation patients**
- Hypothesis that starting with PREMs and PROMs provides a foundation in measurement from which to then begin making other improvement to the service delivery to improve patient outcomes

The Project Elements:

1.
**Control
Group
(10)**

Enrol Patients & Use data

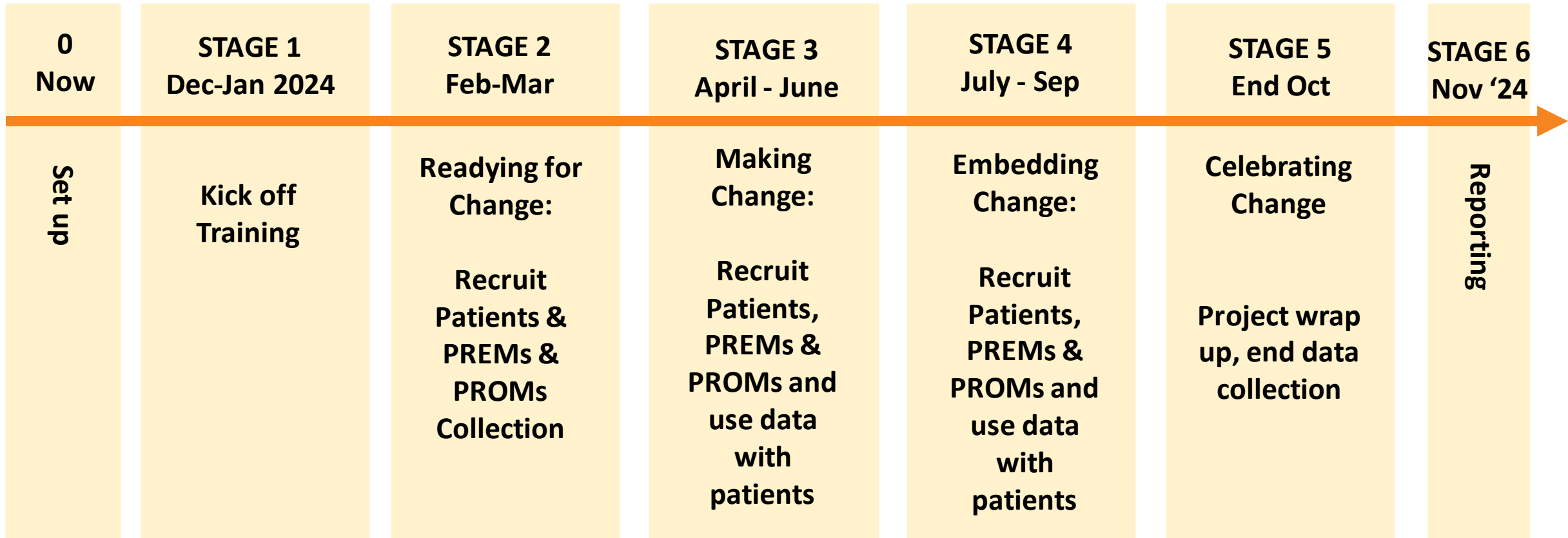
2.
**Active
Participation
Group
(10)**

Undertake 10 hours of training
Enrol patients, Use data
Attend support sessions

ALL
**Record data
& measure
change**

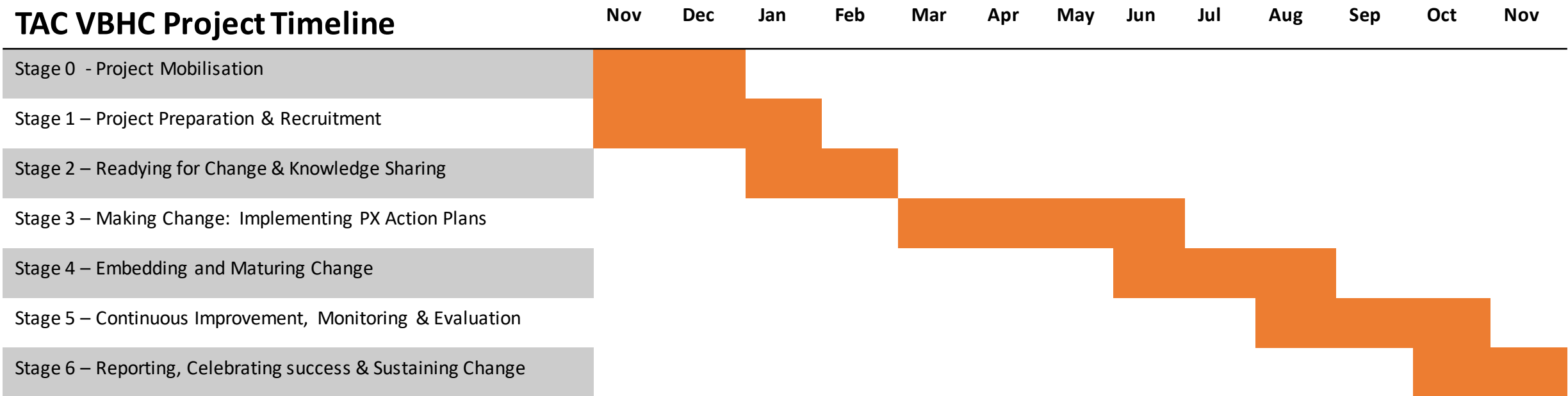
All participants will complete
surveys to track progress and
understanding

The program overview



Project Timeline

TAC VBHC Project Timeline



Survey Instruments

Patients will complete:

- Patient Reported Outcome Measure: EQ-5D
- Patient Reported Experience Measure – NSW Health PREM

Practitioners will complete:

- PX Maturity Assessment – how your delivery changes (3 times)
- PX Pulse Survey (regularly upto 10 times during the program)
- Overall program evaluation (1 time at the end)

Cohort Details



Group 1: Control Group

- 10 practitioners
- Can be from the same practice

What's required?

Participate in a 2 hour induction (11th or 12th January)

- Patient Reported Measures
- Criteria of patients and how to enrol
- Patient data will come to you as a PDF
- Instructions and guidance of how to read & interpret the PREM and PROM data, discuss with patients
- No limit to the patients you enrol
- 2 further check ins: July & October
- Pulse and PX Maturity Surveys
- No Payment
- No system login or installation

Group 2: Active Group

- 10 practitioners
- Can be from the same practice

What's required?

Participate in 15 hours over 11 months of CPD accredited online learning, coaching and support sessions

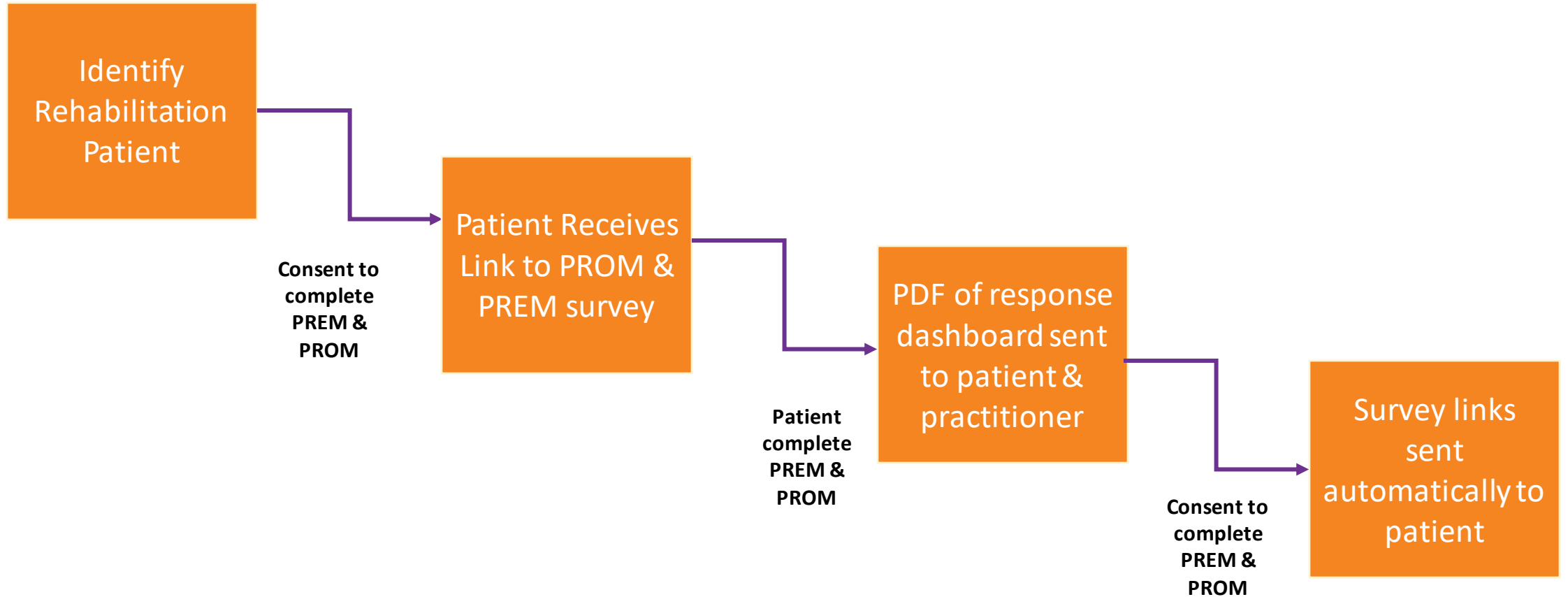
- Same implementation of Patient Reported Measures as the control group
- Group program to develop a PX strategy for your practice
- 3 hours of online, on demand learning videos that provide context for change
- Specialist group coaching with a healthcare change professional
- Support from your peers
- No system installation or download
- PROMs and PREMs sent as a PDF

Paid: \$5475 + GST per practitioner (36.5 hours @ \$150 ph)

Group 2: Active Group

Activity - All sessions are 1 hour unless otherwise noted	Key Dates - 2024
Induction session	11 th or 12 th January
1. Supported learning – Coaching session	19 th January
2. Supported learning – Coaching session	24 th January
3. Supported learning – Coaching session	31 st January
4. Supported learning – Coaching session	7 th February
5. Supported learning – Coaching session	14 th February
6. Supported learning – Coaching session	21 st February
1. Check-in Session	28 th February
2. Check-in Session	10 th April
3. Check-in Session	8 th May
4. Check-in Session	19 th June
5. Check-in Session	14 th August
Wrap Up session	9 th October
Stop data collection	31 st October
Group Sharing session – results and reporting.	11 th December

Enrolling Patients



Expression of Interest Submissions
ow queries via:
hello@patientexperienceagency.com.au

Q&A